



HARVARD UNIVERSITY
Graduate School of Education

Learning & Teaching Area
Chris Dede, Chair
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To Whom it May Concern:

I am writing to provide a general reference for Mr. Mark Arnold. I had the privilege of working with Mr. Arnold in connection with a Joyce Foundation funded research project I am conducting. Mark worked as a consultant over a period of several months with advanced students at Harvard's Graduate School of Education (HGSE) on designing a multi-user virtual environment (MUVE) for teacher professional development. He has also been engaged with a variety of courses as a guest lecturer and presenter on topics related to the innovative use of technology in K-12 educational environments. His work with several of my colleagues and our students has been highly praised.

Mark is very skilled in working as part of a team to develop and deliver educational materials. He is adept at communicating with others, both orally and in writing, and is respected and liked by his colleagues. He is equally comfortable leading or following as the situation warrants. A self-starter who needs little supervision, he sets high standards for his performance and works hard to achieve consistent excellence in his activities. His technical expertise with a wide variety of learning media and tools is a considerable asset.

Overall, I believe Mr. Arnold brings considerable strengths to the role you are seeking and hope you give his application very serious consideration. Thanks!

Sincerely,

Christopher J. Dede
Wirth Professor of Learning Technologies

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