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Objective:

My career objective is to successfully manage and lead my team to achieve the desired goals and to learn new technologies and combine them with the knowledge and experience I have gathered earlier. This way I can expand my expertise so that I can do even more challenging and interesting new tasks.

Education:

BSc Computer Engineering, August 2009, New Cairo University, Egypt.

Accumulative Grade: Good.

Graduation Project Grade: A+

Certificates:

Juniper

- JNCIA self-study.
- Networking Fundamentals
- Juniper overview

Cisco:

- Cisco CCNA (640-801) self-study.
- Cisco CCNA (200-120) ongoing.

Aruba

- ACMA.

Major Technical Achievements during My Career Path:

- Worked in Implementation of a Public Wi-Fi & 3G offloading project that covers more than 14K AP's and around 250K users for one of the biggest ISP's in KSA. In brief all traffic is being aggregated centrally in one core in the main city with a backup in another city then it passes through authentication layer then finally the NAT layer. The traffic include public Wi-Fi users and 3G users' traffic, which being offloaded once they enter the Wi-Fi coverage zone. The technologies used are Aruba, Cisco, Accuris and F5.
- Managed, Testing and checking the passive installation, Access point mounting, labeling, coverage, Noise, throughput, download and upload speed check and finally UAT then HO to service provider.
- Configuring Mesh-Portal AP's and ARUBA 3000 SERIES.
- Generating TSSR (Technical site survey reports), LLD (Low Level Design).
- Routing and assigning subnets for the existing projects from IP pool provided from ISP.

Job Experience:

Company: BMC (Riyadh, KSA).

Job Title: SR .Technical Manager (May 2014 until Current).

Job Role:

- Responsible of eastern and central regions projects.
- Manage team of field engineers, technicians during Installation and Implementation Phase.
- Handle Project phase petty cash and settlements.
- Helping in interviewing, assigning Human resources and assigns individual responsibilities in the projects.
- Helping in preparing technical proposals, acquisition, UAT and LLD for each existing project.
- Revise and approve some project phases technically with PM.
- Helping in preparing technical proposals, acquisition, UAT and LLD for each existing project.
- Providing customer with all required documents like LLD (Low Level Design), UAT (User Acceptance Test), TSSR (Technical site survey reports).
- Providing customer with all required documents after reviewing contents like LLD (Low Level Design), TSSR (Technical site survey reports), As-Built document, UAT Migration Plans and detailed network diagrams.
- Responsible from scratch to hand over of new existing projects.
- Coordinate, Communicate with Business team/ Planning team/ Operation team/ Security team/ procurement team/ Finance team and Facilities team to ensure the compatibility between the business requirement and the technical capability.
- Manages daily operational aspects of the existing project and scope.
- Act as Project manager in case of Project manager is in vacation.

Projects:

- Mobily Wi-Fi Connectivity.
- KFUPM – King Fahd University of Petroleum and Minerals.
- SAPTCO – Saudi Public Transport Company.
- SCECO – Saudi Consolidated Electricity Company.
- SRO – Saudi Railways Organization.
- KFIA – King Fahd International Airport DMM.
- VIVA Bahrain - City Center WI-FI Connectivity.

Company: BMC (Riyadh, KSA).

Job Title: Telecommunications Field Engineer (November 2012 until Current).

Job Role:

- Lead team of technicians to install, implement and integrate the Network as agreed with customer to meet his requirements based on agreed design documents.
- Revise and approve some project phases technically with PM.
- Helping in preparing technical proposals, acquisition, UAT and LLD for each existing project.
- Providing customer with all required documents like LLD (Low Level Design), UAT (User Acceptance Test), TSSR (Technical site survey reports).
- Maintaining LAN, Wi-Fi connectivity, Devices (Access points & Switches).
- Troubleshooting Customer Issues.
- Performing installations, implementation, integration troubleshooting and maintenance of network equipment, installed and upgraded software and hardware equipment, oversee the management of subcontracted work, including working with upper levels of the subcontractor structure.

Projects:

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Company: BCC - Building Construction Company (Dammam, KSA).

Job Title: IT Manager (September 2012 until December 2012).

Job Role:

- Applying ERP System on the company.
- Joining Programming team to develop system.
- ERP Instructor to the company employees.
- Application Assistant.
- Managing Company Hosting, Domains, and websites (Cpanel).
- System Administration (ISA, Server 2008)
- Leading Team of IT Technical Support Engineers.

Company: PMACO – Prosperity Multi Activities CO (Khartoum, Sudan).
Semex Sudan

Job Title: SR. IT Manager (February 2011 to January 2012).

Job Role:

- Creator of IT DEPT. in the Both Companies.
- Working as a programmer to build the company program from scratch.
- Deploying the new system on all company PC's.
- Introducing, training the employees to the new system.
- Act as an IT Manager.
- Leading Team of IT Technical Support Engineers.
- Assign and monitor daily tasks.
- Act as Tourist guide with the Minister in Ministry of Animal Resources and Fisheries.
- Coordinate with the high-level persons.
- Instructor in Khartoum international exhibition for Poultry.

Company: Al-Foah Palm Sectors (United Arab of Emirates).

Job Title: NOC Team Leader (From January 2006 to October 2010)

Job Role:

- Eastern Area branch manager (2010) coordinating between other branch managers, factory and transportation trucks long of season to end ,Handling customer escalations (2010)
- Worked as a data Entry (best receiving officer Honoring) (2006).
- Supervisor of data entries (2007).
- Supervisor and responsible of the cold stores (store and system) (2008).

Company: Private Work.

Job Title: Web & Software Developer.

Time: Work during free time.

Training Courses:

- PMP (Riyadh) ongoing.
- ACMA.
- Server 2003, System Administration.

Languages:

Arabic: Mother tongue.

English: Good.

Personal Qualifications:

1. Self & Good learner.
2. Ambitious.
3. Communications Skills.
4. Work under pressure.

Personal Data:

Nationality: Egyptian.

Gender: Male.

Marital Status: Married.

Hobbies: Reading, Sports