

Reflection

Although I have only been a part of Walgreens for 4 months, I have learned so much about the business field than I ever have. I thought working retail was going to be an easy job but it is very stressful and demanding at times, which is why I carry more respect for retail workers than I ever have. Having to do deal with rude customers makes me feel very unappreciated and stressed. However, aside from that, working in the business field as a retail worker was very smooth. My manager Mr. Shaffer introduced me to making suggestive sales pitches at the front cash register. For example, one week Walgreens ask customers to see if they would like to donate any candy to the soldiers and other week Walgreens would ask customers to see if they would like to donate a dollar to the Phoenix Children's Hospital. Numerous of people declined but I always managed to get at least one every shift. My record for one shift was 24 suggestive sells. I was very happy that my mentor/manager Mr. Shaffer taught me how to smooth talk the customer into feeling generous enough to donate. It is a great life school for anybody! In addition, Mr. Shaffer later moved me to the photo lab because he felt I was a technology person. Let us just say I did not disappoint. At first, I was a little slow but as I got more experience, I felt confident in my photo skills. I processed and printed all my photos on time. Whenever a customer asked me for assistance about a technology product, I was able provide them with smooth solution. It helps since our generation is the technology generation. My favorite part about working for Walgreens was having a chance to meet all kinds of people. Overall, with Walgreens I learned that I am a very hard worker. I always got my daily tasks done. If I just keep on doing what I am doing, I have no doubt in my mind that I will be successful in majoring in mechanical engineering at ASU. While Walgreens was nice and simple, I realized that I do not want to be in business field because it can be very stressful. I am very grateful that professional internship and Mrs. Leon helped guide me to my correct career field.

