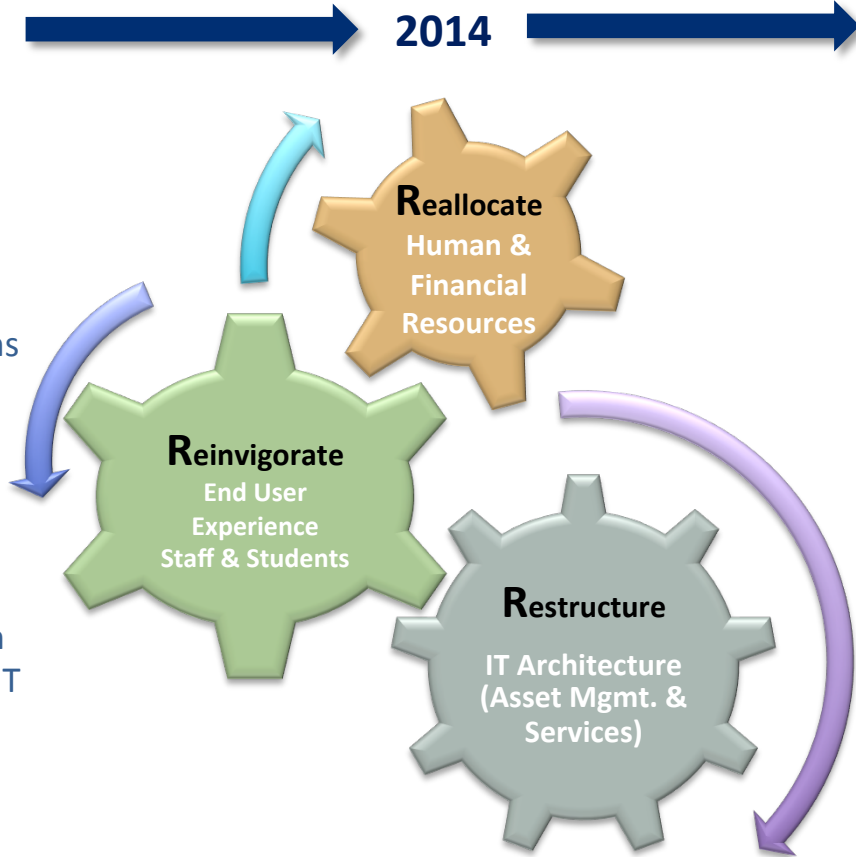


# IT Operations Strategy

## Prior State (up to 2013)

- Antiquated HW and SW
- Highly vertical integration
- De-centralized monitoring and control
- Critical data and applications at risk
- Manually managed, deployed, and maintained assets
- Poor end-user experience
- Project portfolio focused on maintenance and repair of IT infrastructure



## Future State (2015+)

### Adopt Cloud Technologies:

- Disaster Recovery & Business Continuity
- Future-proof, scalable, centrally managed IT infrastructure
- Increase efficiencies
- Reduce Risk - Secure data and applications
- Deploy new technologies
- Stabilize costs
- Reduce resource dependency

### Prioritize IT Portfolio for:

- Revenue growth opportunities (student retention, enhance user experience and access)
- Utilize resources on value added programs, not maintenance

## Portfolio of Initiatives

