



This is to certify that

Dany J. Bteich

has passed the

ITIL® version 3

Foundation Examination

7 March 2012

A handwritten signature in black ink, appearing to read 'M.R.B. van der Lande', written over a horizontal line.

M.R.B. van der Lande
CEO EXIN

4444694.1061467

EXIN

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