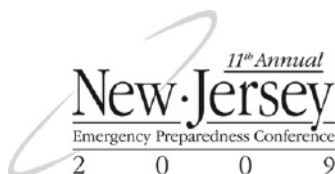




Emergency Services Partnership Program

Spring 2009

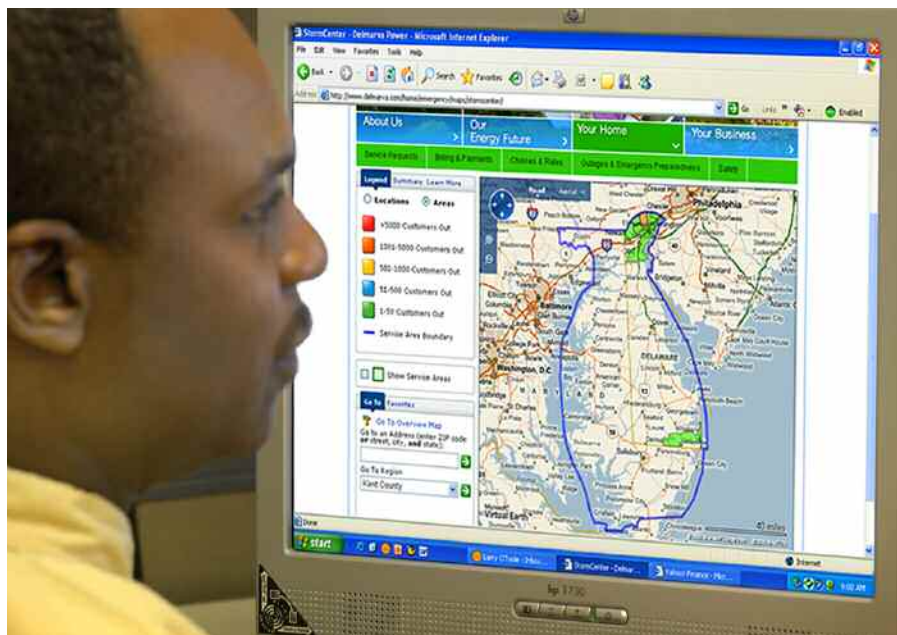
Important News For Our Public Safety Partners



Atlantic City Electric Prepares for New Jersey Emergency Preparedness Conference

For the eighth consecutive year, Atlantic City Electric is participating as a Charter Sponsor of the New Jersey Emergency Preparedness Conference that will be held this May in Atlantic City, New Jersey. The Conference has a history of providing excellent seminars and training sessions, along with an impressive display of vendors and products related to emergency preparedness. "As part of the event, this will be the third year that we present the Atlantic City Electric Merit of Excellence Award for Commitment to Public Safety," said Atlantic City Electric Region Vice President **Bob Marshall**. "The award is our way of acknowledging outstanding individuals who give their time and talent to the field of public safety."

This year's keynote speaker is **Paul Michael Viollis, Sr. Ph. D.** For information on a complete list of Conference activities, training sessions, and conference agenda, visit www.njepa.org.



PHI Unveils New Web Site Outage Maps

Enhancements Provide More Information to Customers, Media, and Emergency Responders

More information in less time – that's the goal of PHI's new outage maps that debuted on utility websites for Atlantic City Electric, Delmarva Power and Pepco recently. "Now emergency responders and our customers have the ability to locate an outage with greater accuracy," said Delmarva Power Region Vice-President **Glenn Moore**.

The maps are located at the following websites www.atlanticcityelectric.com, www.delmarva.com and www.pepco.com, under the heading entitled "Outages and Emergency Preparedness."

By activating the View Outage Maps link on the home page, you can click on the Outage Map link to see if there are any problems. The new interactive outage maps use Microsoft Virtual Earth technology to zoom in on power outages. By placing a cursor over a location, users will view details such as the number of customers without power, ZIP codes affected and crew status information.

"With this new system, the customer will receive more knowledge and understanding of our utility's restoration process throughout our service territory," said Atlantic City Electric Region Vice President **Charles Wimberg**. The maps update every 10 minutes with current outage information.

Delmarva Power and Pepco Partner to Sponsor Conferences

The Emergency Services Partnership Program (ESPP) for Delmarva Power and Pepco will once again be sponsoring two significant conferences in Maryland this year. The Maryland Emergency Management Association Conference will take place in May and the Maryland State Firemen's Association Conference will be held in June. Both events provide Delmarva Power and Pepco the opportunity to interface with emergency management and public safety officials as well as volunteer and career fire fighters and their leadership.

"These events demonstrate our support for first responders and our commitment to safety and emergency preparedness," said **Vince Jacono, Jr.**, Coordinator of Delmarva Power's ESPP program. "This program focuses on our ability to be proactive and maintain successful relationships with public safety officials through communication, education, and partnerships."

"These events allow us to answer questions or share information about restoration practices or discuss company participation in drills and exercises," said **Pete Pedersen**, Coordinator for Pepco's ESPP program. "However, we get the most bang for our buck when we talk about electrical safety for first responders – that's information that could save someone's life and everyone pays attention to those discussions."



Delmarva Power Claims Supervisor **Tom Murphy** (far left) discusses the upcoming IAAI conference with members of the Delaware State Fire Marshal's Office, Deputy State Fire Marshal **Mike Spadea** (center) and Chief Deputy State Fire Marshal **Alan E. Brown**.

Delmarva Power Employee Promotes Safety through IAAI

Determining the origin and cause of a fire is tedious and time consuming work, often involving multiple jurisdictions including police, federal agencies and most importantly fire marshals. Sometimes, the local gas or electric utility is also involved to help support and assist such investigations. Delmarva Power Claims Supervisor **Tom Murphy** is First Vice President of the Delaware Chapter of the International Association of Arson Investigators and is a Certified Fire and Explosion Investigator. Tom is sharing natural gas and electrical safety issues at the upcoming conference in October in Newport, Delaware. "I'll be working with Delmarva Power Safety employees and our Emergency Services Partnership Program to promote safety issues to fire/arson investigators. We want to give them tips on what to look for as they manage investigations, and as always, we want to communicate our commitment to assist them whenever they require our expertise," said Tom.

"Tom's participation reinforces the continuing safety commitment from Gas Delivery at Delmarva Power and supports our effort to comply with the Federal Department of Transportation's Pipeline Safety Regulations," said **Earl Rentz** who represents Gas Delivery Safety. "This really enhances our relationship with external public safety agencies and provides us the opportunity to make education and communication priority when working with them."