678/464-6678 doug@douglehman.com

PROFESSIONAL SUMMARY

A proactive sales and marketing leader that's worked for IBM, Sun Microsystems, The Coca-Cola Company, Microsoft Dynamics, Cisco effectively closing sales and marketing opportunities to enterprise B2B accounts, SMB and the consumer market across multiple industries. Passionate about customer engagement training, account development, social selling and visual marketing.

AREAS OF EXPERTISE

- Business Development
- Product Marketing
- Account Management
- Service Training
- Direct Sales Training
- Value Added Reseller
- Social Selling Social Media
- Digital Media Podcasting
- Account Executive
- Video Marketing Specialist
- Online Training Webinars
- Video Sales Coaching

PROFESSIONAL EXPERIENCE

Lehman's Terms – Sales Promotion Video Marketing Consultant – Atlanta, GA **2010 – Present**Content Marketing Video and Audio Production Services, Company Profiles, Events, Training Videos

- **Performance Solutions By Design** Produced over 50 Plus Service Training content videos in the hospitality and guest services industries, web series, content curation **2016 Present**
- Outbound Sales Conference Atlanta, GA Video Reporter, Blogger, Interviewer 2016 Present
- Social Centered Selling Sales Media Specialist Video Audio Producer for 100 Plus episodes, podcasts, video series and special interest blogs, Tops Sales World Magazine, Sales Training Content
- Maximum Resources Inc Developed Sales Training and Product Demonstration Videos for 100 Sales and Manufacturer Representatives for. positioning content to major retailers, Home Depot, Wal-Mart, Lowes, True Value and Amazon.com 2012-2013

Cisco Systems Inc. - Market star Atlanta, GA

2008 - 2009

Account Manager, Cisco Inside Sales Program Commercial South

Direct sales and lead generation for Cisco registered channel partners and Cisco SMB accounts

• Delivered weekly sales presentations using WebEx video conferencing for online meetings

Sun Microsystems – Atlanta, GA – Services Sales Executive

2003 - 2007

Base Sales Representative, StorageTek Southeast Region commercial accounts

Sold and renewed maintenance support contracts, warranty conversions and new service offerings. Managed account base datacenter inventories and components of information life cycle management. Exceeded a sales quota of \$18 Million in revenue per year.

- Met and exceeded renewal cycle time incentive bonus each quarter 2004-2007
- Expanded contract renewal base providing incremental revenue gain through managed services
- Earned 105% sales revenue quota for first, second and third quarters of 2005-2006
- Received 2004 Standing Ovation Award from Georgia Field Service Manager
- Received 2005 Recognition Award from Eastern Region Sales Manager for additional contract support for StorageTek Distributor Channels and Accounts Receivable Organizations.

The Home Depot - Store Support Center — Atlanta, GA

2002-2003

*Temporary Contract Employee, Credit Marketing Services Division*Document file manager responsible for filing audits and credit evaluation files.

IBM Corporation – Smyrna, GA

2000-2002

Large Enterprise Direct (LED) Sales Specialist

Sold desktop computers, laptops and servers to Large Enterprise Accounts. Served as a primary point of contact for customers providing technical knowledge and quote requests. Managed the account process from business partner to direct, sales quota of \$32 Million revenue per year.

- Managed product rollouts, up-sells and cross-sells into accounts with IT Managers Client Teams.
- Audited and updated IBM Enterprise Customers' web sites daily for procurement marketing information.
- Earned 120% of sales quota for 2001. Successfully completed 12 weeks of IBM sales training.
- Received IBM Business Unit Executive Award (BUE Award) for Fleet National Bank Win Back.
- Managed the highest web ordering revenue account in all of (LED) out of 60 Account Managers, for first and second quarters: achieved web order revenue of \$7 Million, IBM Direct Websites

Momentum Worldwide - Atlanta, GA

1999-2000

Field Staff Trainer/Assistant Account Executive, Frozen Coca-Cola Brands

- Selected as point of purchase program trainer for nationwide installations of Burger King Restaurants.
- Successfully trained 15 new hire employees in eight markets. Executed promotional set-up in 25 markets.

EDUCATION

Master of Arts, Sports Administration – Kent State University - Kent, OH Bachelors of Business Administration, Marketing – Western Michigan University - Kalamazoo, MI

RELATED EXPERIENCE

- Media Relations Assistant Delaware North Sportservice SunTrust Park Press Box Atlanta Braves
- The Coca-Cola Company Consumer Affairs and Worldwide Sports Divisions
- Equifax Credit Services Specialized Business Sales, SkyTel Wireless Communications Sales
- Youngstown State University and Kent State University Sports Information Athletic Marketing
- Sponsorships Sales, Event Management, Online Marketing, Brand Ambassador, Media Relations

TECHNICAL SKILLS

Microsoft Office Applications, Excel, Word, Video Editing, Salesforce.com, LinkedIn Training, Twitter, YouTube Training, WordPress, Video Training, Voice-Overs, WebEX, GoToMeeting Webinars, Podcasting Productions

PROFESSIONAL ORGANIZATIONS

WMU Alumni Association. American Marketing Association Atlanta Bloggers Community
Sales Experts Channel Social Media Club Atlanta
Atlanta ATIVMA Top Sales World Contributor Camp Dream Foundation

Visual CV Resume www.visualcv.com/douglaslehman