**8121 Canyon Court**

Mechanicsville, VA 23111

**(804) 222-1990** or (804) 730-0076

Please consider my qualifications to become a team member within your operation. As you will see from my resume below, I am continually gaining experience and knowledge in all facets of our industry due to my strong work ethic and being receptive to learning from each other. I understand what it takes to be successful and appreciate the rewards of making people happy.

Over the past fifteen years, my work experiences in the front-of-house as well as in back-of-house operations has given me a strong foundation of understanding and addressing customers' needs about good service and smiles first, and then to further be able to sit back "out of the box" and look at things differently as needed to help achieve stated goals. Today, my biggest strengths come from my past duties and responsibilities that focused on helping to develop and maintain consistent high standards and practices, holding people accountable, and helping take a operation and the entire company to the next level.

My management skills are very strong in that I lead by example in a hands-on approach. I thrive in high-pressure situations and am able to multitask which comes from a strong sense of self and good instincts to run an operation. I am a committed individual who loves the aspect of a high volume atmosphere and is good with the numbers game. My goal, simply, is to become your BEST team player and I will do whatever it takes and go wherever I am needed to make this happen.

My past education centered and specialized in public relations with a Master's degree and Bachelors of Science from Old Dominion University in Norfolk, Virginia. Today, my continuing education and training comes from being a member of professional organizations such as the International Special Events Society (ISES), being a charter member in the Event Solutions Institute (ESI), George Washington University, and attending professional as well as interpersonal workshops and seminars within our industry, and by the National Restaurant Association in restaurant/ hotel sales and marketing. Additionally, I am Interior Design certified by the Academic School for Interior Design and education at Virginia Commonwealth University, which is my other interest and current past-time hobby.

May I have an interview so that we can discuss what I can bring to help you achieve your objectives and goal(s). Please do not assume that I am overqualified and would not be happy or content within a small operation or necessarily in a management role. **I have NO minimum salary requirement. Moreover, I AM NOT asking for relocation expenses.** At this time, I am willing to relocate to wherever potential lies, and I am willing to do whatever it takes to continue to grow in the field becoming well-rounded as well as continuing to develop personally.

Sincerely,

**W.A. Passoa**