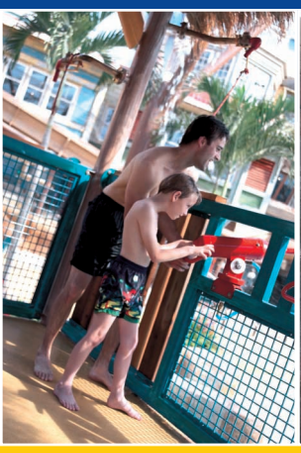
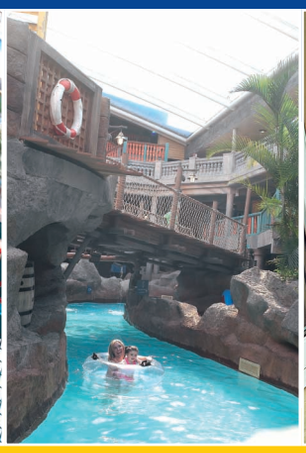
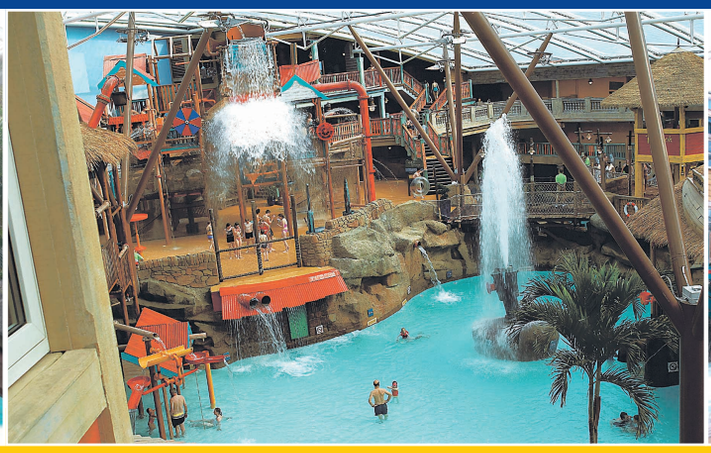

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Tuesday, March 14:

4:30-5 p.m.	Registration
5-7 p.m.	Welcome State of the Waterpark Industry Worldwide Industry Standards & Practices
7 p.m.	Reception
8 p.m.	Dinner

Wednesday, March 15:

8 a.m.	Breakfast
9 a.m.-12 p.m.	Exceeding Guest Expectations Staffing Issues Cariba Creek Waterpark: Behind-the-Scenes Facility Tour Facility Operations & Safety Management
12 p.m.	Lunch
1-5 p.m.	Water Quality Control Facility Development & Design Maintenance & Renovation Issues Marketing & Public Relations WWA European Committee Meeting
5 p.m.	Closing Reception
6 p.m.	Dinner (optional)

Contact: World Waterpark Association
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