

December 14, 2010

Andrew Mendivil
Technology Teacher
Liberty high school
9621 W. Speckled Gecko Dr.
Peoria, AZ 85383

Dear Mr. Mendivil:

I want to thank you, for giving me an internship in your classroom. I was able to attain information here as well as at my second internship site, GameStop. I received new experience ,and still do, every day I contribute to my GameStop Store and Co-workers.

With the time I was here in your room I was able to get some hands-on experience in technical support and gain research on software and hardware to help repair computers, such as defragmenting and malware bytes. At my second cite, GameStop, I not only learned many skills but I also am still learning each day having a job there now as a Distral Specialist and I am improving on new and old skills each and every day I am there. As a Game Advisor, I am daily confronted with customers with various needs and desires and must put into practice both my communication and problem solving skills to assure a quality "GameStop Experience" to the customer. As a Distral Specialist, I am in charge of taking care of incoming products and registering them into our computers as well as finding the proper place for them within the store. At this point I am generally my own boss, so to speak, and I have to use my own independence to make choices that will best benefit the store. These were only a small sample of the skills that I gained at my cites, I am always learning and gaining more and more each and every day.

I have gained a lot from both this class as a student and intern as well as at GameStop. I sincerely thank you for the opportunity to be an intern for you and helping me obtain a job at GameStop as well. Thanks again for all you have done for me as a teacher and mentor, all of my gained knowledge and experience will be put forth to obtain new ones and use those for productive actions.

Sincerely,

Kevin Ray