**Thank You**

Dear Cara,

Thank you for being my mentor this semester it really meant a lot to me. Working with you and learning from you was a great experience that will forever help me in life. You and the other staff members taught me better communication skills, to be more organized, and raised my confidence level.

I am normally not a shy person, but when I first started I was kind of quiet. As the weeks went by and I helped more customers I could see myself opening up and really conversing with people to make them feel comfortable. I watched you and pick up some techniques that I thought would help me. Eventually I made it my own in a way that it works for me.

Coming into this environment I had no idea what I was getting myself into. I never really thought this store would get as busy and crowded as it does. The organization skills I acquired before hand was a huge help to me but even after that I am grateful now that you had pointed out all the designated areas for each item. Without everyone working together and lending a hand to me I would have been extremely confused. You have always been a great help to me not only as a co-worker and boss but also in everyday life.

With your help I am a much more confidant worker than I thought I could be. You showed me it’s ok to make mistakes as long as I learn from them. The biggest challenge was engraving. Even though I’m still not the great at it I am a lot more comfortable taking on any challenge than I was at the beginning.

Thank you so much for taking the time and being patient with me as I learned all the correct ways to exert our job. Your are a great mentor/boss and I wouldn’t mind working for you in the future.

Sincerely,

Krystal Burns