



## Recommendations and Appreciations

“Working with Melissa over the past year has been a pleasure! I have come to know her on both a professional and personal level; she is genuine and heartfelt. She is a committed professional, demonstrating solid client relation skills while maintaining a wonderful sense of humour. She has excellent written and verbal skills, and an empathy that ensures her clients always feel supported. Melissa is a valuable member of our team, and her approachability, positive attitude and intuition are integral to our success.” June 24, 2011

Andrea Sankar, *Employment Counsellor, Northern Lights Canada*  
worked directly with Melissa at Northern Lights Canada

“Melissa is a very knowledgeable career coach that is very supportive and understanding. Her communication skills are excellent and she is a pleasure to work with.” June 15, 2011

**Top qualities:** Great Results, Personable, Expert

Dave Springett, CET  
hired Melissa as a Career Coach in 2011

“As students in a distance education course, you often don't meet your peers face to face. I had the pleasure of meeting Melissa when she met with me and provided excellent advice on how to transition from administration to career coaching. Melissa is passionate about mentoring and what I'll call 'authentic networking'. I used to dread networking but through Melissa's example I've seen that one doesn't have to merely be a 'what can you do for me' card collector -- she invests time and energy into raising people up and helping them be better versions of themselves. It's a joy collaborating with you Melissa -- I know I'm a better career coach (and person) through knowing you and it's amazing to see what networking can be when people truly care.” July 15, 2011

Jennifer Davies, *Student: Career Development Practitioner Program, Conestoga College*,  
studied with Melissa at Conestoga College

“Having worked with Melissa for the past year, I can speak honestly about how she is a fine example of what a good co-worker should be. Melissa is respected by both co-workers as well as clients by her positivity and her ability to treat others with respect and dignity. She is the person to talk to with regards to how to solve a situation at work as she is able to put things into perspective and is often able to shed new light on the situation at hand. She is proactive and is a go-getter....and I am envious of her organizational skills! Any team would be lucky to have her on board!” September 21, 2010

Laurie Clack, *CHRP, Employment Specialist/ Case Manager, Northern Lights Canada*  
worked directly with Melissa at Northern Lights Canada

Hey Kid, hope you've had a great week and have a super weekend ahead of you.

I've been meaning to tell you how much I enjoy reading your articles on Contactpoint; I just finished reading your latest, and it was again very well done – I agree, \$600 for a Resume seems like an awful lot (especially just getting 1 version). I like the phrases “gold ticket” & “fools gold” (and I don't think anyone should take offence – the context of recognizing that the Resume is just 1 component of the job search is right on). You provide a nice mix of personal perspective/experience & professional expertise.

Keep up the great writing, it's much appreciated!

Tim Callan  
Facilitator / Employment Specialist  
Northern Lights Canada