

THE UNIVERSITY OF
TEXAS AT SAN ANTONIO

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THE TURNAROUND TIMES

THE COMEBACK ISSUE!

April 2010

Letter from the “Editor”

Welcome to our first new edition of the Turnaround Times! I'm so glad I could take on this project. Since I have become a member of the Student Financial Aid and Enrollment Services team, everyone has made me feel welcome and has been open to answering all of my rookie questions, sometimes more than once! I noticed at one of my first staff meetings that someone had mentioned

a staff newsletter that was no longer in print. After asking around, I discovered that the newsletter had once been something fun and enjoyable for the SFAES staff. I enjoyed reading over the previous issues, and viewing some hilarious photos! I wanted to bring back the newsletter, hoping it would be something special to help keep our staff connected and help everyone get to know each other. This first issue has

some information about some of our newest (and sort-of new) staff members, as well as little -known facts about co-workers you may have worked alongside for years. This issue is just a brief introduction, as it's been pretty busy up here, but I'm open to all of your ideas, pictures, good news— anything you'd like to share!



SFAES Trivia

Get to know your co-workers. Throughout this issue, there are little-known facts about people you work with every day. ! Look for this symbol and try to guess who's who! (The answers are on the last page.)

Meet your newest staff members!



**Sarah Phillips,
ESOI**

I moved to San Antonio from Georgia last June. After a very, very long and hot summer I was delighted to be offered a position here at UTSA beginning in October. UTSA is significantly bigger than the school where I worked in Georgia which had only 1500 students!

I was born and raised in Canada. My father is in the Canadian Air Force, which required us to move frequently. I've lived all over

Canada, but would probably call Ottawa (the capitol of Canada) "home". I moved with my family to the States 12 years ago. While attending the University of Colorado-Colorado Springs, I met and married my husband Landon, an Air Force pilot. In the 8 years we've been married we've moved many, many times. We've lived in; Colorado, Oklahoma, Arizona, North Carolina, Georgia and Texas. My husband is a native

Texan and could not be happier to be back in his home state! We have a very spoiled dog and cat and are expecting another addition to our family in September...our first child!



**Jesica Gierke,
FAOII- Grants &
Special Programs**

Jesica Gierke was born and raised in San Miguel de Allende, Guanajuato, Mexico. She moved to Chicago with her family where she finished middle school and high school. She attended the University of Illinois at Chicago (UIC) and during her junior year she studied abroad in Madrid, Spain. She received her BS from UIC's College of Busi-

ness with double concentrations in Marketing as well as Management. While attending UIC she interned at The Institute for the International Education of Students (IES Abroad) a third party study abroad program provider headquartered in Chicago. Upon graduation, she was hired as a full-time employee in the Marketing department and worked there

for about 4 years. In 2005, Jesica and her husband David relocated to San Antonio, Texas. She ran and operated a jewelry business for the first two years. Her wonderful daughter, Emiliana, was born in 2007 at which point Jesica decided to stay home with her. Jessica joined the UTSA Financial Aid family in 2009.



**Amanda Jackson,
ESOI**

I am an ESOI at the I604 campus. I graduated from UTSA in December 2009. I earned a bachelor's degree in English with an emphasis in professional writing (hence my interest in the newsletter business) and a minor in communication.

I really enjoyed my UTSA experience, and I

was involved in several organizations on campus including Gamma Phi Beta sorority, where I was a founder of the UTSA chapter.

I grew up in the border town of El Paso, TX. I have two younger brothers back home ages 18 and 13, and I miss them dearly—though I

hate to admit it!

In my free time, I enjoy reading, writing, dance, theater, live music, scrapbooking, and cooking.



Clacey Goodlett, ESOI

Clacey Goodlett is an Enrollment Services officer at the 1604 counter. Prior to joining the team here at UTSA she worked at James Avery for 4 years. Clacey graduated from UTSA in 2008 and enjoys helping students with all their questions. Personal interests include spending time with her husband and their two dogs, an American Bulldog mix named Lilly and

Newbies, continued...

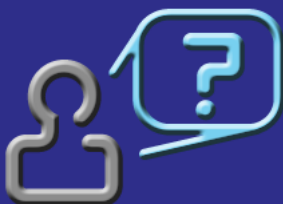
Malti-Poo named Laney. Clacey is a huge Spurs fan and also enjoys live concerts, sports, photography, traveling, and being with friends and family.

Steve Guerrero, Outreach Specialist

Steve was born and raised in Brownsville, TX. He earned his bachelor's degree in Political Science with a minor in English from the University of Texas at Brownsville. He has worked as a middle school social studies and history teacher and has outreach experience from UT Pan-Am and as a college coun-

selor.

He moved from Brownsville to Laredo in 2002, where he married his wife Claudia in 2004. The couple is expecting their first child in July of this year.



a. _____ tested for and received a motorcycle license and is saving up money to fulfill a dream of owning a Vespa.

Leadership Lessons from the Nimitz Museum

By Michele Rench



Mom and I recently visited the Nimitz Museum in Fredericksburg, Texas. While there I reflected on Admiral Chester Nimitz' life and some valuable lessons we leaders can learn.

In the early 1900's the senior officers aboard ship refused to go to a party honoring the Japanese Admiral Togo. Nimitz and a few other junior officers went to the party, which began a lifelong friendship and admiration between Nimitz and Togo. In the 1950's, as a symbol of forgiveness and peace between the two former enemy

nations, Nimitz donated money to have Admiral Togo's flagship restored. In return, the Japanese donated the Peace Garden to the Nimitz Museum. *Lesson: Never forego an opportunity to learn more about other people and cultures.*

Early in his naval career, the young Nimitz accidentally ran his ship aground. Normally this type of action would have been a career killer. Instead, his superiors stood up for him at his court martial and Nimitz only received a letter of reprimand, causing him to learn humility and the ability to forgive others. In late December 1941, after the tragic mistake made by the command at Pearl Harbor on the day of infamy, FDR promoted Nimitz to Commander in Chief of the Pacific Fleet, sending him to Pearl Harbor.

The command staff at Pearl Harbor expected to be fired from their jobs. Instead, Nimitz kept them all, knowing they had learned their lesson. *Lesson: Always use mistakes and failures as opportunities for growth. Be understanding when others fail. Encourage them also to learn from their mistakes.*

Throughout his career, Nimitz had to work with several strong personalities which included people nicknamed Bulldog and Howling Mad. Nimitz became successful at diplomacy because he concentrated on solving the problem, not the problem maker. *Lesson: Focus on solving problems, not people.*



b. _____ 's 4th cousin was country singer Johnny Cash.

Chef's Corner

Cherry Cheese Pie

We all love to share good recipes! In April, Jan Daniels shared this delicious version of cheesecake for a birthday celebration on the ESC team. It is lighter and fluffier than the usual version.

Ingredients:

- 8oz. cream cheese, softened
- 1/3 cup sugar
- 1 cup sour cream
- 2 teaspoons vanilla
- 1 8oz. Container light whipped topping, thawed
- 1 prepared graham cracker crust



Directions:

Beat cream cheese until smooth. Gradually beat sugar. Blend in sour cream and vanilla. Fold in whipped topping. Blend well. Pour into pie crust. Chill at least 4 hours. Top with pie filling.

Been wanting another UTSA shirt?

Check this out!

SFAES Spirit Committee Fundraiser

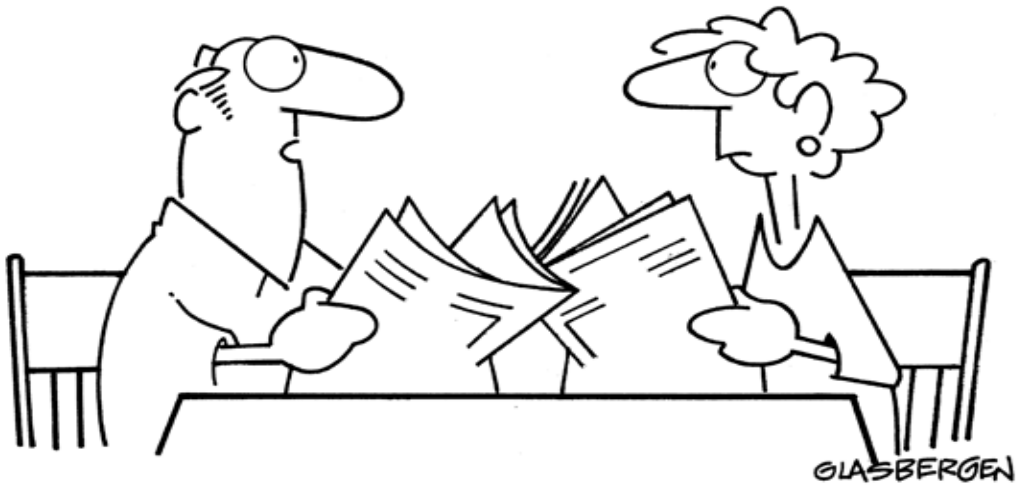
From May 3rd through May 14th, bring any T-shirt, button-down or polo-style shirt to Joyce Fox, and for \$5, have it embroidered with "UTSA." A portion of the proceeds will go towards the SFAES Spirit Committee and YOU!

Per Lisa Blazer, UTSA T-shirts are acceptable to wear with jeans on Fridays during our Summer semester!

Please contact any Spirit Committee member with questions regarding this fundraiser.

c. These two co-workers consider each other "work spouses."





**"The government is providing free college education for everyone.
It will be paid for by a new beer and pizza tax."**

Things to Celebrate

Birthdays

May 11th.... Rex Algate

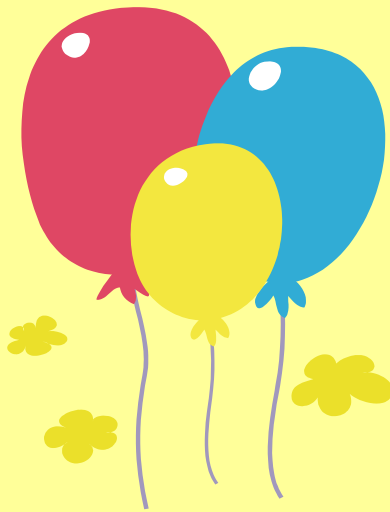
May 12th....Danny Campos

May 20th.... Jackie Barrera

May 20th... Kim Canady

May 20th... April Gonzales

May 26th... Musoke Sendaula



Anniversaries

Chris Goldsberry... 2 years

Eva Montecinos... 4 years



SFAES Trivia Answer Key

- a. Yvette Mata is the proud owner of a motorcycle license!
- b. Chris Goldsberry's paternal grandmother is Frances Cash Goldsberry. The deep-set eyes amongst Chris' relatives come from the Cash side of the family.
- c. Elli Mitchell and David Longoria are "work spouses." *Wikipedia::A work spouse is a co-worker with whom you relate on a platonic level similarly to your at-home spouse,, having bonds like those of a marriage; such as, confidences, loyalties, shared experiences, and a degree of honesty or openness.*