**Education**

*West Virginia University December 2011*

Bachelor of Arts in Communication Studies

Major GPA: 3.5

**Experience**

*Intern, Pittsburgh Riverhounds –Pittsburgh, PA 2011*

* Maximized signups for soccer camp selling on a call cycle
* Appointed manager of interns by upper-level management
* Organized game day schedule for an entire game
* Structured a marketing plan for 12 Riverhound home games in the 2011 season under a limited budget
* Managed all aspects of a home game with limited available workers
* Wrote several press releases to help raise attendance at home games
* Designed multiple advertisements to gain attendance for home games

*Server, Olive Garden – Morgantown, WV 2008- Present*

* Trained new servers that continuously meet the Olive Garden standard
* Initiated product promotion based on guests needs
* Resolved issues with guests on a daily basis
* Enhanced ability to communicate effectively
* Open to train in other areas
* Maintained a positive attitude that led to becoming viewed as a team leader
* Contributed to the achievement of having the top service scores in the region

*Miscellaneous Activities*

* Held position of Vice President of Key Club, a community service organization
* Volunteer with Kiwanis to provide community service in the Morgantown area.
* Captained high school soccer team to an OVAC Championship
* Achieved the rank of Life Scout in the Boy Scouts of America