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To Whom It May Concern,

I am not only pleased but honored to write this letter of support for Ms. Kimberly Alexander with whom I have had the distinct privilege to have worked for the last five years. Kim joined the neurosurgery practice at Henry Ford Hospital primarily as my administrative assistant but also has functioned as an associate to the chairman; she has distinguished herself every day since.

In my capacity as a senior member of the department with a large clinical neurosurgery practice, significant administrative responsibilities and director of the residency training program, I have to rely on my administrative assistant to not only consistently, effectively and with the highest level of professionalism carry out standard departmental practice duties including scheduling, patient follow-up, troubleshooting of complicated issues involving neurosurgery residents in training but also to interact continually with patients, referring physicians, practice associates and support staff. Kim is a self starter and has initiative beyond that of anyone with whom I have worked in the past and I have worked with several extraordinary administrative assistants. Kim is very bright and an absolute whiz at troubleshooting office related problems. She has been an excellent teacher for many of the physicians and associate support staff and all of this has been done in the most collegial manner no matter how frustrating the circumstances may have been. She has been a departmental "go-to" person on so many levels.

For me as well as many of the neurosurgery staff, Kim has been an unfailingly excellent assistant and initiator and it came as no surprise to us that she would want to advance beyond her current position. This advancement did not come without personal sacrifice on her part as I witnessed many late evenings in the office during which she managed to complete her job responsibilities and at the same time fulfill the coursework requirements for her advanced degree which, unbelievably, she did so achieving a 4.0 course average. Obviously Kim is a highly organized and focused individual. What truly has distinguished her throughout all of this over the last several years is her unflappable demeanor under pressure and her exquisite skills working in and running a team of people without ever offending anyone and, in fact, having easily earned the respect and love.



July 18, 2011 Page Two

Kim authentically "has it all" as a mom, administrator, colleague and inspiring associate. While there is no question that all of us in the Department of Neurosurgery will truly miss her after she further along her chosen path, we would not for one minute regret our time with her and truly wish the best and know that many more successes and great things await her arrival.

With the utmost sincerity,

Jack P. Rock, MD, FACS

Director, Residency Program

L'arb Luck

Co-Director Surgical Oncology Clinic

Co-Director Metastatic Tumor (Brain) Program