

August 26th, 2011

To Whom It May Concern,

Alex Irby is a bright, hardworking, and energetic young man who was my pleasure to have as an intern from June to August of 2011, at our VIA Telecom corporate headquarters in San Diego, California.

Alex was responsible for supporting my role as Director of Technical Marketing. This entailed creating and editing very large technical documents, pulling in information from multiple teams and verifying detailed technical information that was unfamiliar to him. He was also required to attend customer and partner meetings and take notes for later review. All of these tasks were in technical areas entirely new to Alex.

Alex handled his role with aplomb. He was able to work at a pace that seemed, at times, too fast to be possible. In checking his work I found he had performed above my expectation. He interacted with other departments with an easy professionalism that belies his age. Alex was well liked by other employees and dressed better than most employees at VIA. I would expect that Alex will continue to delight his superiors and will excel in any area he chooses. My only regret is that, had I known his abilities, I should have had more difficult work for him to do.

Sincerely,



Frank Jungman 江诚信

Director of Technical Marketing



VIA Telecom

Via Telecom, Inc.

3390 Carmel Mountain Road

San Diego, CA 92121

(858) 523-5241

(858) 350-0171 fax

(760) 644-0364 cell