

# DANIEL ABDUL

## *Professional Biography*

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Mr. Daniel Abdul is both an accomplished IT executive and business strategist with an impressive history of success spearheading all facets of innovation, strategic planning, acquisition, implementation, and operation of IT systems, leveraging a diverse range of technologies. By applying strong business acumen, technical acuity, and leadership talents, Daniel is very much at home building first-class IT delivery organizations. Through his experiences, he has gained a strong understanding of how to build and transform teams into high-performing units and can direct professionals/processes to achieve desired results. Daniel is driven by challenges and energized by the pursuit of excellence, resulting in highly notable achievements in international and high-growth environments.

Most recently, Daniel has served as Chief Information Officer for Minnesota Department of Veteran Affairs. In this role, he was immediately tasked with boosting performance of this 1500-employee agency that lacked clear roles/responsibilities, technology governance process, and information security. He overhauled the IT function, established a mature governance process, and bolstered information security measures. He defined strategy to streamline statewide operations, increase financial transparency & HIPAA compliance while improving IT infrastructure efficiencies and consolidating 20+ veteran information systems to a custom developed veteran information system as a single source of veteran information for the State and Counties. Results included elevating customer satisfaction rating by 18% in 12 months and patient quality of care scores by 8%. Additional strides were made in consolidating IT across all state agencies and centralizing the IT budget.

Prior to this, Daniel was the Director, Technology Program Management for Kroll Inc., a fast growing \$1.4 billion subsidiary of a fortune 500 company that was experiencing intensified pressure to deliver on key projects. During this time, he heightened project delivery success by more than 20% by establishing a Project Management Office for an organization that previously lacked a mature project portfolio management process. He led a team to introduce new features under tight timelines to the flagship product to win a high profile contract that delivered over \$100 million in recurring revenue. Additional successes include, implementing a \$25 million business continuity program, a \$23 million Enterprise Resource Planning (ERP) solution, and a \$46 million Tier III data center.

Prior to Kroll, Dan led technology team at eLoyalty where he transformed a struggling team, ensured SAS70 and Sarbanes Oxley compliance during company's expansive growth. He directed a team of highly skilled consultants to develop and implement large-scale, multimillion-dollar solutions for Fortune 500 companies. He also led enterprise data management at Target Corporation, where he was in charge of data management, providing high integrity and secure data for all 1500 retail stores and headquarters. During his tenure with Target, he deployed a new data management system and improved processes, including implementing a SQL server 2005, introducing project management principles, and leading critical data-driven projects that enhanced organization's strategic decision-making process.

Daniel is a US Army veteran, where he served as a squad leader and Blackhawk flight medic.

Daniel's solid academic background includes an MBA from University of Minnesota's Carlson School of Management with an emphasis in Technology and Strategic Management; a Master of Science in Software Engineering from University of Saint Thomas with an emphasis in Enterprise Data Management, where he graduated Magna Cum Laude. Additionally he obtained a BS degree in Computer Science from the University of Minnesota.

In summary, Daniel Abdul is a visionary, information technology executive whose career evidences exceptional leadership skills combined with a strong background in management, business, and technology. He can bring game-changing approaches, solutions, and perspectives to the table due to his past experience in creating innovative and powerful IT organizations. Daniel is a proven strategist and change agent who knows how to deliver customer-oriented solutions by crafting vision and executing strategy that lead to concrete results in very demanding, rapidly-changing environments.