2475 Dobbin Rd.

West Kelowna, BC

V4T 2B9

Dear John Whitlock,

I would like to convey my interest in a position at the West Kelowna Starbucks as a barista. I believe my problem-solving and customer service skills would be beneficial, and I am willing to work hard to maintain the high standard of service.

Given that I have worked as a farm hand for over a year and a half now, which includes cleaning horse stalls for at least five hours, and feeding over eighty horses, I have experience as a hardworking employee, and would be more than capable of working long hours. Working as a farm hand has also improved my problem solving skills; problems constantly arise with no textbook answer, and solutions must be found using what is available at the time. I am confident in my ability to handle stressful situations and make important decisions while working at your establishment.

Although I have no work experience with customer service, I feel that my current skills of interacting with others are proficient, and that is shown through my involvement in polo, a team sport. I get along well with my co-workers, and work well with others. Science fair also has contributed to pleasant relations with others; throughout the duration of the fair I was obligated to speak to many judges about my project, creating interest while including the necessary information.

In addition to this, I work efficiently in school, maintaining straight A’s and top marks for work ethic, and have also taken food classes involving food safety going on three years now. I know how to handle food safely, and the necessary sanitation practices needed to keep food up to standard.

I am positive that my hardworking background and proficient skills in relations would be ones you are searching for, and make me a very capable employee. My resume is enclosed, and I plan to call during the next week in the hope that we might arrange a time to speak together. Thank you a great deal for your consideration, I look forward to speaking with you.

Dena Bennett

4000 Brown Rd.

West Kelowna, B.C V4T 2J3

Cell: 250-826-2953