**LEZLIE C. ZUCKER**

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**EDUCATION:**

*BS, Journalism and Broadcasting*. Oklahoma State University. Stillwater, Oklahoma, May 2012

* Emphasis: Advertising
* Overall GPA: 3.5
* Awards: Transfer Student Scholarship, Ad Club Outstanding Participant
* Active member: Advertising Club, ECO-OSU and Association for Women in Communication

 *AA, Management*. University of Maryland University College–Europe. Aviano, Italy, December 2009

* Emphasis: Business, Human Relations and European Culture
* Overall GPA: 3.9
* Awards: Academic honors all semesters

 *Career Diploma, Veterinary Assistant*. Penn Foster Career School. Scranton, Pennsylvania, December 2008

* Achievements: Completed 27 self-paced lessons

**WORK EXPERIENCE:**

*Client Service Coordinator.*Banfield Pet Hospital. Selma, Texas, June 2013- Present

* Assists veterinarians in restraining pets for shots and procedures
* Prepare and administer vaccinations
* Educate clients about preventative care for their pets
* Control the flow of clients throughout the hospital

*Sales Associate.* Pier 1 Imports. Stillwater, Oklahoma, May 2011- October 2012

* Administered weekly inventory markdowns
* Strategically organized stockroom to be more efficient
* Composed home design plans for multiple customers
* Attained a steady rate of new Pier 1 Reward Credit Card applicants
* Surpassed sales goals every quarter
* Increased sales by creatively displaying older merchandise

*Associate Manager.* Sonic Drive-In. Perkins, Oklahoma, March 2010- April 2011

* Promoted to Shift Leader within four months
* Selected among entire store to become associate manager after eight months
* Prepped and prepared orders in a timely manner
* Achieved several outstanding customer service satisfaction scores
* Supervised at least ten employees on a daily basis

 *Customer Service Rep.-Temporary.* Mountain View Lodge. Aviano Air Base, Italy, March 2009- June 2009

* Ensured all military members had a proper place to stay during their mission
* Resolved guest concerns
* Constantly handled and accounted for large amounts of money

 *Recreation Aide.* Aviano Bowling Center. Aviano Air Base, Italy, November 2007- August 2008

* Controlled operations during U.S. Forces Europe Bowling Tournament
* Maintained QubicaAMF bowling equipment
* Supervised and recruited for weekly bowling leagues