|  |
| --- |
| *Zakiya C Hopkins* |
| 8407 Wednesbury Ln, Houston, TX 77074 |
| 832-202-9323  |
| Zakiya91@yahoo.com |
| UPSCALE RETAIL SALES |
| Overview | More than 3 years working for and managing retail establishments. Recognized for delivering unparalleled customer service. A verifiable track record of success backed by impeccable references. Areas of expertise include: |
| * Exceptional Customer Service
* Merchandising and Display
* Employee Management
 | * Problem Solving
* Inventory and Pricing Controls
* Computer/POS Scanning Use
 |
| Employment | The Houstonian Hotel, Club, and Spa, Houston, TX**SALES ASSOCIATE/CASHIER**2012- PresentThe Home Depot, Houston , TX 2011-2012**SALES ASSOCIATE/CASHIER**Finish Line Shoes, Houston, TX2008-2009SALES ASSOCIATEAMC Studio 30, Houston, TX2006-2008SALES ASSOCIATE/LEAD CASHIERKainos Community Church, Katy, TX2005-2008JR ADMIN ASSISTANT |
| Education | Texas Southern University, Houston, TX 2011-PresentJunior Majoring in Business Management* Accounting
* Entrepreneurship
* Business Marketing
* NAACP Organization

Clark Atlanta University, Atlanta, GA 2009-2011 |
|  | Freshman/Sophomore Majoring in Business Management* Accounting
* Entrepreneurship
* Psychology
 |
| Personal | Enjoy and active in:* The Arts and Theater
* Music
* Literature
* Exercise
 |
|  | References and Supporting Documentation Furnished Upon Request |