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| *Zakiya C Hopkins* | | |
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| [Zakiya91@yahoo.com](mailto:Zakiya91@yahoo.com) | | |
| UPSCALE RETAIL SALES | | |
| Overview | More than 3 years working for and managing retail establishments. Recognized for delivering unparalleled customer service. A verifiable track record of success backed by impeccable references. Areas of expertise include: | |
| * Exceptional Customer Service * Merchandising and Display * Employee Management | * Problem Solving * Inventory and Pricing Controls * Computer/POS Scanning Use |
| Employment | The Houstonian Hotel, Club, and Spa, Houston, TX  **SALES ASSOCIATE/CASHIER**  2012- Present  The Home Depot, Houston , TX  2011-2012  **SALES ASSOCIATE/CASHIER**  Finish Line Shoes, Houston, TX  2008-2009 SALES ASSOCIATE AMC Studio 30, Houston, TX  2006-2008 SALES ASSOCIATE/LEAD CASHIER Kainos Community Church, Katy, TX  2005-2008 JR ADMIN ASSISTANT | |
| Education | Texas Southern University, Houston, TX  2011-Present  Junior Majoring in Business Management   * Accounting * Entrepreneurship * Business Marketing * NAACP Organization   Clark Atlanta University, Atlanta, GA  2009-2011 | |
|  | Freshman/Sophomore Majoring in Business Management  * Accounting * Entrepreneurship * Psychology | |
| Personal | Enjoy and active in:   * The Arts and Theater * Music * Literature * Exercise | |
|  | References and Supporting Documentation Furnished Upon Request | |